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**FOR ADDITIONAL INFORMATION**

The Lehigh County Department of Human Service is committed to engaging families, consumers, and community stakeholders in this very important process in an attempt to provide services in a thorough and coordinated way. If you are interested in participating contact the Department of Human Service's Information and Referral Unit at 610-782-3200.

To learn more about Integrated Family Services, please contact the Lehigh County Information and Referral Unit or visit our website at [www.lehighcounty.org](http://www.lehighcounty.org).



A collaborative effort to implement integrated services for children and families in Lehigh County.

County of Lehigh  
Department of Human Services  
Lehigh County Government Center  
17 South 7th Street  
Allentown, PA 18101

Phone: 610-782-3200  
[www.lehighcounty.org](http://www.lehighcounty.org)

## **Integrated Family Service Plan**



A collaborative effort to implement integrated services for children and families in Lehigh County.

Lehigh County Department of  
Human Services

# IFSP

The Lehigh County Department of Human Services; Mental Health, Mental Retardation, Drug and Alcohol, Health Choices, Early Intervention, CASSP, Office of Children and Youth, Information and Referral, and Aging and Adult Services, and the Lehigh County Juvenile Probation Department are participating in the statewide initiative requiring these departments to design and put into action an integrated service system to support healthy growth and development of children and families and to deliver services more effectively. This is a thorough approach to serving children, birth to twenty-one years of age, through programs that focus on long-term prevention, early intervention, and services that support family stability, child safety, community protection and healthy child development.

Because Lehigh County is committed to integrated services, it has formed the Lehigh County Integrated Family Service Advisory Committee and Executive Committee. Membership consists of parents, previous consumers, community leaders and individuals in the fields of local government, human services, child welfare, mental health, mental retardation, drug and alcohol, juvenile probation, CASSP, aging and adult services, education, legal, medical, and family advocacy.

## County Vision

*Every Lehigh County family who is identified in need of services from multiple systems will have a single integrated treatment and service plan that accesses all appropriate resources.*

## Cross-System Child Service Values

- Child and Youth-focused
- Family-centered
- Community-based
- Culturally Aware and Sensitive
- Solution-focused
- Strengths-based
- System Integration
- Evidence-based Practice

## Process Improvement Teams

Gaps and Barriers were identified through public meetings with county staff, advisory committees, and stakeholders. IFSP Advisory Committee combined the comments into eleven categories with an array of issues under each category. The IFSP Advisory Committee recommended four priority areas to be addressed by Process Improvement Teams (PIT).

## (PIT teams):

1. Review current operational process to ensure they are consistent with CASSP Principles and develop a template for an Integrated Service Plan for families needing services from multiple systems.
2. Review Multi-System (OCYS, JPO, and MH/MR/D&A/HC) high-risk residential placement and discharge planning.
3. Ensure all systems and staffs understand the confidentiality regulations and maximize the timely and relevant exchange of information for effective case coordination.
4. Ensure timely access to appropriate Mental Health Services for children receiving child welfare services and under juvenile probation supervision.

The IFSP Advisory Committee recommended the addition of PIT 5 in December 2006.

5. Create a web page for IFSP, expand upon current Lehigh County DHS pages, and create links between DHS and JPO offices.